

## **DELIGHT NXT** **Water Purifier**

**USER MANUAL**

Note: The colour and specifications of the product may vary from that shown on the user manual.

### **THE SURE FROM AQUAGUARD® HERITAGE**

Dear Consumer,

Congratulations on your purchase of the Delight NXT Storage Water Purifier backed by the latest technological innovation. We welcome you to the ever-growing family of consumers and thank you for showing your trust and confidence in us. With this purchase you have wisely invested in your family's health by providing them protection against water-borne disease caused by bacteria, virus and cyst. The Delight NXT Storage Water Purifier has been designed keeping in mind your requirements for pure and safe drinking water. We recommend you read the user manual carefully before commencing to use the product. Should you require any assistance you be rest assured that we are just a call away.

### **INSTALLING YOUR SURE FROM AQUAGUARD® DELIGHT NXT**

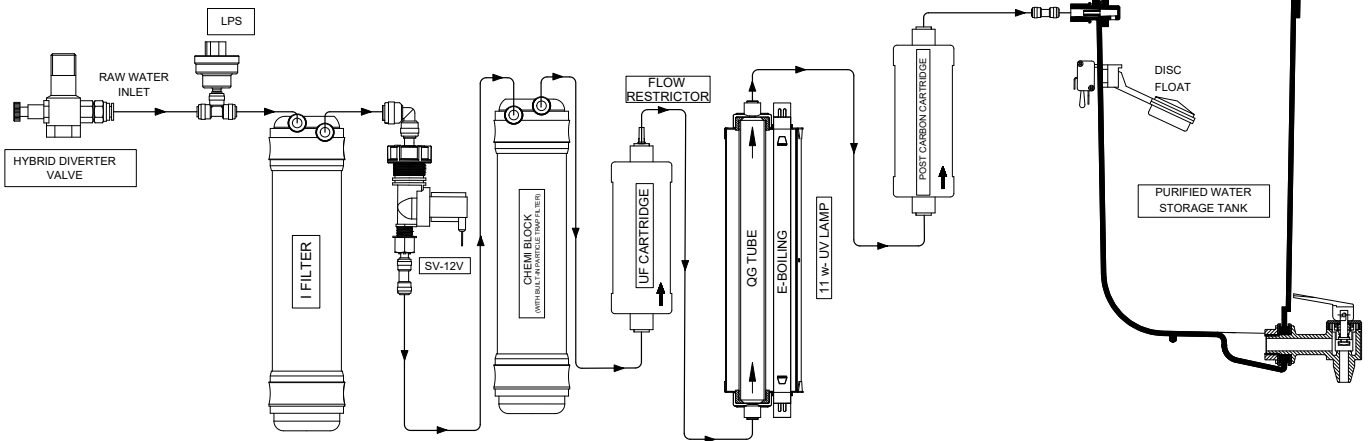
Make sure that your Sure from Aquaguard® is installed by a trained Eureka Forbes Service Technician only.

1. Input water must be tested for Total Dissolved Solids (TDS) and Total Hardness
  2. Install your Aquaguard® in a dry ventilated place
    - Keep it away from direct sunlight, heating devices or areas below freezing temperatures
    - You can keep it on the kitchen counter or wall-mount it
    - The purifier should be placed in area which is free of ants/insects/other pests
  3. Ensure that the input tap water temperature is in the range of 10°-40°C
    - Avoid installation to a hot water tap as it can damage the filters
  4. Ensure that the input water pressure for Sure from Aquaguard® Delight NXT is from 0.3 kg/cm<sup>2</sup> - 2kg/cm<sup>2</sup> for UV+UF and 0.3 kg/cm<sup>2</sup> - 3kg/cm<sup>2</sup> for RO+UV+TA and RO+UV+UF+TA. If the input water pressure is more than specified, installation of a PRV (Pressure Reducing Valve)\* is mandatory. If the input water pressure is less than specified, installation of an external booster pump\* is recommended
  5. Flush filter thoroughly and independently for 3-5 minutes to remove fine particles present in the filter. This should be done before installation of the unit
  6. After installing, run the purifier for 5-10 minutes and drain this water
- Input water quality usage limitations:**
1. If the input water iron content is more than 0.3 mg/liter, use of an iron remover\* is recommended as a pre-treatment.
  2. If the input water turbidity is more than 5 NTU or comprises colloidal particles, use of a special filter\* is required as a pre-filter.
  3. If the input water TDS is more than 1,000 ppm (mg/L) or input water hardness is more than 300 ppm (mg/L), use of a Membrane life enhancer\* is recommended
  4. Do not install the water purifier if the TDS is more than that prescribed in the technical specifications.

\*Available at an extra cost.

# HOW DOES YOUR SURE FROM AQUAGUARD® DELIGHT NXT UV+UF WORK?

## SURE FROM AQUAGUARD® DELIGHT NXT UV+UF ( WATER FLOW DIAGRAM )



NOTE : THIS IS A SCHEMATIC ILLUSTRATION OF THE PRODUCT TO GIVE A VISUAL SCHEME OF WORKING OF UNITS.  
THIS IS NOT AN ACTUAL ENGINEERING DRAWING OF THE PRODUCT.

## THE PURIFICATION PROCESS IN YOUR SURE FROM AQUAGUARD® DELIGHT NXT UV+UF

Stage	Treatment	Material	Benefits
1.	i-Filter™	Multi-Layered Polypropylene Roving Wound Cartridge	Removes suspended particles such as dirt, dust, mud and sand from water.
2.	Chemi-block (with built-in Particle Trap Filter)	Dust-free Bacteriostatic Activated Carbon block filter cartridge with built-in Particle Trap Filter	Adsorbs colour, odour, excess chlorine & organic impurities from the incoming water. It removes very fine turbidity from the water. Its unique Particle Trap Filter entraps any released micro particles.
3.	Ultra Filtration	UF hollow fibre	Capillary tube type membrane-based technology that imparts crystal clear clarity to drinking water, in addition to making the water safe from bacteriological contamination.
4.	UV e-boiling	Germicidal UV Lamp	UV disinfects the water by eliminating waterborne disease-causing bacteria, viruses & protozoa, thereby making it safe to drink.
5.	Post Carbon Cartridge	Carbon block filter	Removes residual organic impurities and revives the original taste of water. The carbon granules polish the water, giving it a sparkling look, making it pure and great to taste.

# SURE FROM AQUAGUARD® DELIGHT NXT UV+UF TECHNICAL SPECIFICATIONS\*

# LED INDICATION CHART OF SURE FROM AQUAGUARD® DELIGHT NXT UV+UF

Sr. No.	Technical Parameters	Specifications
1.	Model	Sure from Aquaguard® Delight NXT UV+UF
<b>PRODUCT SPECIFICATIONS</b>		
1.	Dimension (W X D X H)	320mm X 270mm X 480mm
2.	Net Weight	4.5 kg (Approx.)
3.	Purification Technology	UV+UF
4.	Tank Capacity	6.2 Litres
5.	Standard Filtration Supplied	i-Filer™, Chemi-block, UF Filter, UV e-boiling, Post Carbon Cartridge
<b>ELECTRICAL SPECIFICATIONS</b>		
1.	Power Rating	20 Watts (max.)
2.	Power Supply	Input 230 V AC / (ON BOARD AC-DC), 12 V DC, 1.7 Amps
3.	UV LAMP	11 Watts
4.	UV LAMP Life	8000 burning hours (as per manufacturer's spec.)
5.	Operating Voltage Range	150 to 250 V AC, 50 Hz
6.	Solenoid Valve	12 V DC
<b>RECOMMENDED INPUT WATER PARAMETERS</b>		
1.	Input Water Pressure (Max.)**	0.3 to 2 kg/cm <sup>2</sup>
2.	Input Iron (Max.)	0.3 mg/L
3.	Chlorine Content (Max.)	0.2 mg/L
4.	Input Water Turbidity (Max.)	5 NTU
5.	Total Dissolved Solids (TDS)	Up to 200 mg/L
6.	Water Temperature Range	10°C to 40°C

\*Technical Specifications are subject to change without prior notice.  
Note: The performance data presented in the table is applicable under standard laboratory conditions<sup>#</sup>. Actual performance may vary depending on the input water quality, water pressure and condition of filters.

**Warranty void if product not installed as per recommendations.**

\*\*If the input water pressure is more than 2 kg/cm<sup>2</sup>, installation of a PRV (Pressure Reducing Valve) is mandatory. If the input water pressure is less than 0.3 kg/cm<sup>2</sup>, installation of a booster pump is recommended. These accessories are available at an extra cost.

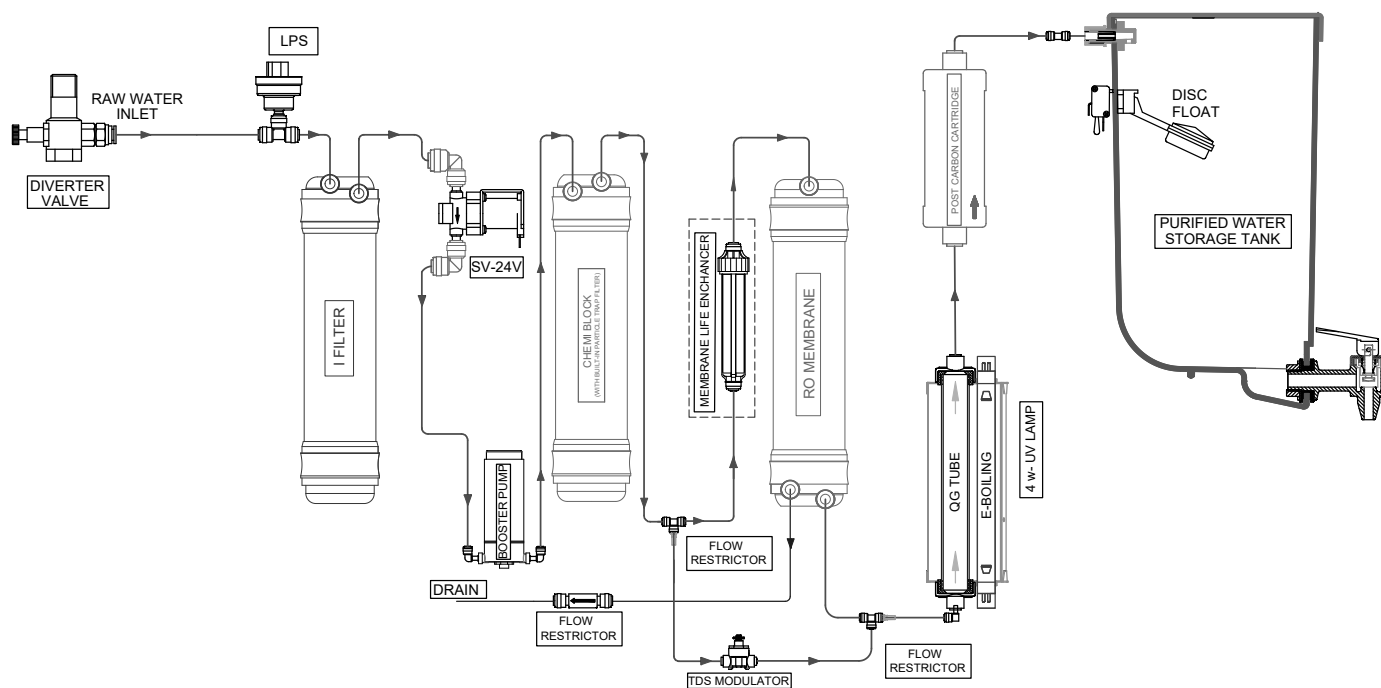
**#Standard Test Conditions:**

Feed Water Quality: TDS Max: 200 mg/L with NaCl.  
Pressure: 1 kg/cm<sup>2</sup>, Turbidity: 1 NTU (Max.), Temperature: 25°C, Chlorine: below 0.2 mg/L, Iron: below 0.3 mg/L  
Life: 6000\* Liters

Parameters	LED Indication	Remarks
Power	All LEDs	Red, Green, and Blue will glow one after other for 1 sec. Blue LED will be Solid if Power is Available.
Purification Process	Power	Blue LED will be solid.
	Service	RED LED will Be OFF
	Tank Full	Green LED will blink at 0.5 sec rate for 30 secs
Tank Filling Mode	Power	Blue LED will be solid.
	Service	Red LED will be OFF
	Tank Full	Green LED will blink at 0.5 secs rate continuously
Storage (Tank Full)	Power	Blue LED Will be solid.
	Service	Red LED will be OFF
	Tank Full	Green LED will be solid
UV Lamp Error	Power	Blue LED will be solid
	Service	Red LED will be solid
	Tank Full	Green LED will be OFF
SV Error	Power	Blue LED will be solid
	Service	Red LED will Blink at 0.5 sec Rate
	Tank Full	Green LED will be OFF
LPS Error (No Input Water)	Power	Blue LED will blink at 0.25 sec rate
	Service	Red LED will be OFF.
	Tank Full	Green LED will be OFF

## HOW DOES YOUR SURE FROM AQUAGUARD® DELIGHT NXT RO+UV+TA WORK?

### SURE FROM AQUAGUARD® DELIGHT NXT RO + UV + TA ( WATER FLOW DIAGRAM )



NOTE : THIS IS A SCHEMATIC ILLUSTRATION OF THE PRODUCT TO GIVE A VISUAL SCHEME OF WORKING OF UNITS. THIS IS NOT AN ACTUAL ENGINEERING DRAWING OF THE PRODUCT.

MEMBRANE LIFE ENHANCER IS RECOMMENDED TO BE INSTALLED IF THE TDS IS ABOVE 1000 mg/l OR HARDNESS IS ABOVE 300 mg/l

# THE PURIFICATION PROCESS IN YOUR SURE FROM AQUAGUARD® DELIGHT NXT RO+UV+TA

Stage	Treatment	Material	Benefits
1.	i-Filter™	Multi-Layered Polypropylene Roving Wound Cartridge	Removes suspended particles such as dirt, dust, mud and sand from water.
2.	Chemi-block (with built-in Particle Trap Filter)	Dust-free Bacteriostatic Activated Carbon block filter cartridge with built-in Particle Trap Filter	Adsorbs colour, odour, excess chlorine & organic impurities from the incoming water. It removes very fine turbidity from the water. Its unique Particle Trap Filter entraps any released micro particles.
3.	Membrane Life Enhancer***	Special Anti-scalant Media	Prevents scaling of dissolved salts on the surface of the membrane, thereby, enhancing the membrane life and performance
4.	Reverse Osmosis Cartridge	Thin Film composite (TFC) reverse osmosis membrane	Reduces TDS, hardness, pesticides and heavy metals like arsenic, lead and mercury. Eliminates microorganisms like bacteria, viruses, protozoa and cysts.
5.	UV e-boiling™	Germicidal UV Lamp	UV disinfects the water by eliminating waterborne disease-causing bacteria, viruses & protozoa, thereby, making it safe to drink.
6.	Post Carbon™ Cartridge	Carbon Block Filter	Removes residual organic impurities and revives the original taste of water. The carbon granules polish the water, giving it a sparkling look, making it pure and great to taste.
7.	TDS Regulator	Mechanical System	Adjusts the TDS of purified water to provide healthy water always

\*\*\*Not a part of the product, Membrane life enhancer is recommended if the input water TDS is more than 1000ppm (mg/L) or input water hardness is more than 300ppm (mg/L). Available at an extra cost.

## SURE FROM AQUAGUARD® DELIGHT NXT RO+UV+TA TECHNICAL SPECIFICATIONS\*

Sr. No.	Technical Parameters	Specifications
1.	Model	Sure from Aquaguard® Delight NXT RO+UV+TA
PRODUCT SPECIFICATIONS		
1.	Dimension (W X D X H)	320mm X 270mm X 480mm
2.	Net Weight	6.7 kg (Approx.)
3.	Purification Technology	RO+UV+TA
4.	Tank Capacity	6.2 Litres
5.	Standard Filtration Supplied	i-Filter™, Chemi Block, RO Membrane, UV e-boiling™, Post Carbon Cartridge, TDS Regulator
ELECTRICAL SPECIFICATIONS		
1.	Power Rating	40 Watts (max.)
2.	Power Supply	Input 230 VAC / External AC-DC Adaptor, 24 V DC, 2.5 Amps
3.	UV LAMP	4 Watts
4.	UV LAMP Life	5000 burning hours (as per manufacturer's spec.)
5.	Operating Voltage Range	150 to 250 V AC, 50 Hz
6.	Solenoid Valve	24V DC
RECOMMENDED INPUT WATER PARAMETERS		
1.	Input Water Pressure (Max.)**	0.3 to 3 kg/cm <sup>2</sup>
2.	Input Iron (Max.)	0.3 mg/L
3.	Chlorine Content (Max.)	0.2 mg/L
4.	Input Water Turbidity (Max.)	5 NTU
5.	Total Dissolved Solids (TDS)	Up to 2,000 mg/L**
6.	Water Temperature	10°C to 40°C
7.	Total Hardness	600 mg/L

\*Technical Specifications are subject to change without prior notice.

Note: The performance data presented in the table is applicable under standard laboratory conditions#. Actual performance may vary depending on the input water quality, water pressure and condition of filters. Input water quality/pressure/TDS are important determinants of recovery rate and rejection.

**Warranty void if product not installed as per recommendations.**

\*\*If the input water pressure is more than 3 kg/cm<sup>2</sup>, installation of a PRV (Pressure Reducing Valve) is mandatory. If the input water pressure is less than 0.3 kg/cm<sup>2</sup>, installation of a booster pump is recommended.

\*\*If the input water TDS is more than 1000 ppm (mg/L) or input water hardness is more than 300 ppm (mg/L), use of a Membrane life enhancer is recommended. These accessories are available at an extra cost.

**#Standard Test Conditions:**

Feed Water Quality: TDS Max: 1000 mg/L with NaCl.

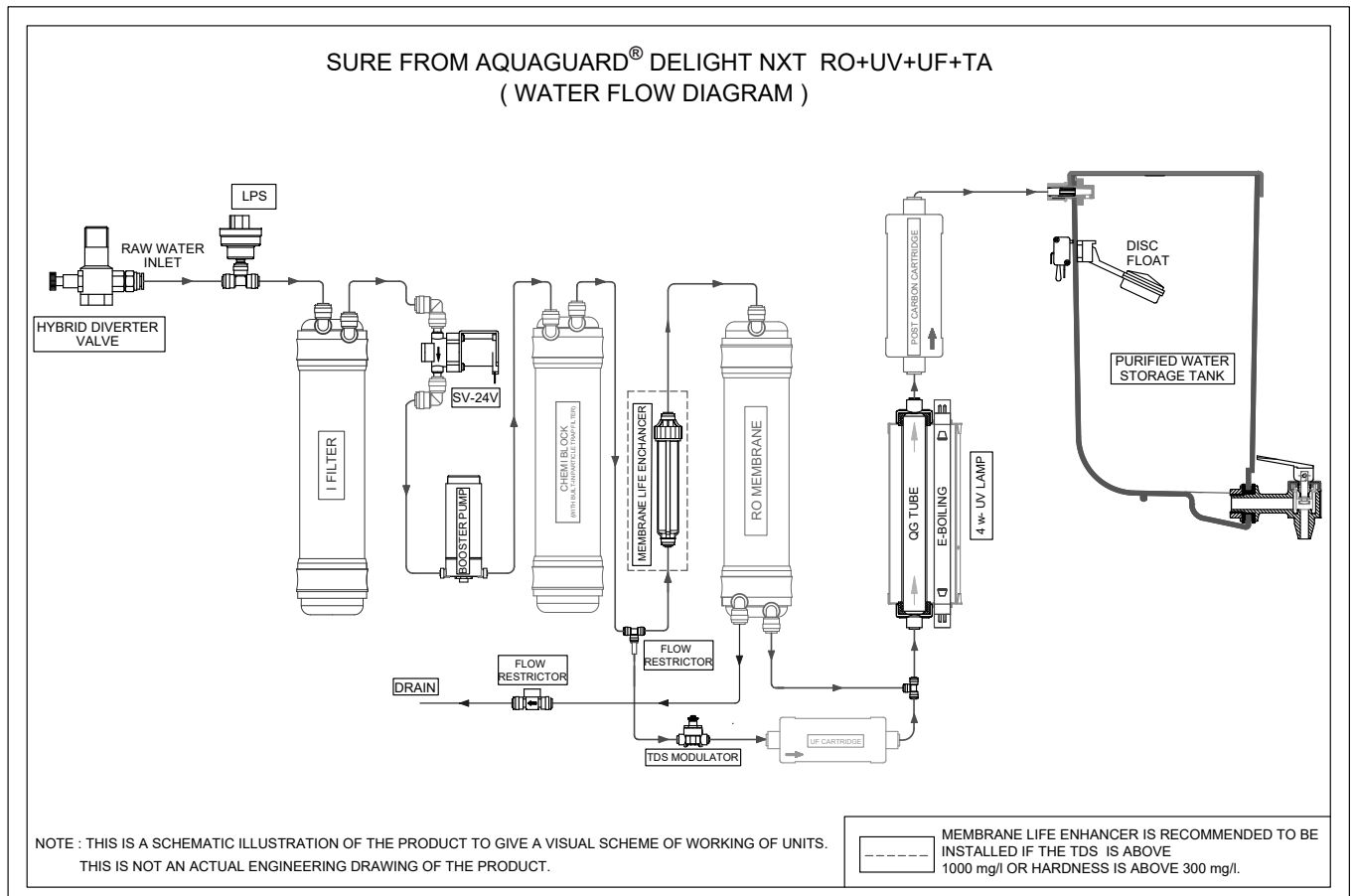
Pressure: 1 kg/cm<sup>2</sup>, Turbidity: 1 NTU (Max.), Temperature: 25°C, Chlorine: below 0.2 mg/L, Iron: below 0.3 mg/L

Life: 6000# Litres. Pressure on membrane: 75 psi & Product recovery @ 25%

# LED INDICATION CHART OF SURE FROM AQUAGUARD® DELIGHT NXT RO+UV+TA

Parameters	LED Indication		Remarks
Power	All LEDs		Red, Green, and Blue will glow one after other for 1 sec. Blue LED will be Solid if Power is Available.
Purification Process	Power		Blue LED will be solid.
	Service		Red LED will Be OFF
	Tank Full		Green LED Will blink at 0.5 sec rate for 6 secs
Tank Filling Mode	Power		Blue LED will be solid.
	Service		Red LED will be OFF
	Tank Full		Green LED will blink at 0.5 secs rate continuously
Storage (Tank Full)	Power		Blue LED Will be solid.
	Service		Red LED will be OFF
	Tank Full		Green LED will be solid
UV Lamp Error	Power		Blue LED will be solid
	Service		Red LED will be solid
	Tank Full		Green LED will be OFF
SV / PUMP Error	Power		Blue LED will be solid
	Service		Red LED will Blink at 0.5 sec Rate
	Tank Full		Green LED will be OFF
LPS Error (No Input Water)	Power		Blue LED will blink at 0.25 sec rate
	Service		Red LED will be OFF.
	Tank Full		Green LED will be OFF

## HOW DOES YOUR SURE FROM AQUAGUARD® DELIGHT NXT RO+UV+UF+TA WORK?



# THE PURIFICATION PROCESS IN YOUR SURE FROM AQUAGUARD® DELIGHT NXT RO+UV+UF+TA

Stage	Treatment	Material	Benefits
1.	i-Filter™	Multi-Layered Polypropylene Roving Wound Cartridge	Removes suspended particles such as dirt, dust, mud and sand from water.
2.	Chemi-block (with built-in Particle Trap Filter)	Dust-free Bacteriostatic Activated Carbon block filter cartridge with built-in Particle Trap Filter	Adsorbs colour, odour, excess chlorine & organic impurities from the incoming water. It removes very fine turbidity from the water. Its unique Particle Trap Filter entraps any released micro particles.
3.	Membrane Life Enhancer***	Special Anti-scalant Media	Prevents scaling of dissolved salts on the surface of the membrane, thereby, enhancing the membrane life and performance
4.	Reverse Osmosis cartridge	Thin Film composite (TFC) reverse osmosis membrane	Reduces TDS, hardness, pesticides and heavy metals like arsenic, lead and mercury. Eliminates microorganisms like bacteria, viruses, protozoa and cysts.
5	Ultra Filtration	UF Hollow Fibre	Capillary tube type membrane-based technology that imparts crystal clear clarity to drinking water, in addition to making the water safe from bacteriological contamination.
6	UV e-boiling™	Germicidal UV Lamp	UV disinfects the water by eliminating waterborne disease-causing bacteria, viruses & protozoa, thereby, making it safe to drink.
7	Post Carbon Cartridge	Carbon Block Filter	Removes residual organic impurities and revives the original taste of water. The carbon granules polish the water, giving it a sparkling look, making it pure and great to taste.
8	TDS Regulator	Mechanical System	Adjusts the TDS of purified water to provide healthy water always

\*\*\*Not a part of the product, Membrane life enhancer is recommended if the input water TDS is more than 1000ppm (mg/L) or input water hardness is more than 300ppm (mg/L). Available at an extra cost.

## SURE FROM AQUAGUARD® DELIGHT NXT RO+UV+UF+TA TECHNICAL SPECIFICATIONS\*

Sr. No.	Technical Parameters	Specifications
1.	Model	Delight NXT RO+UV+UF+TA
PRODUCT SPECIFICATIONS		
1.	Dimension (W X D X H)	320mm X 270mm X 480mm
2.	Net Weight	6.7 KG (Approx.)
3.	Purification Technology	RO+UV+UF+TA
4.	Tank Capacity	6.2 Litres
5.	Standard Filtration Supplied	1 filter™, Chemi Block, RO Membrane, UV e-boiling™, UF Filter, Post Carbon Cartridge, TDS Regulator
ELECTRICAL SPECIFICATIONS		
1.	Power Rating	40 Watts (max.)
2.	Power Supply	Input 230 VAC / External AC-DC Adaptor, 24 V DC, 2.5 Amps
3.	UV LAMP	4 Watts
4.	UV LAMP Life	5000 burning hours (as per manufacturer's spec.)
5.	Operating Voltage Range	150 to 250 V AC, 50 Hz
6.	Solenoid Valve	24V DC
RECOMMENDED INPUT WATER PARAMETERS		
1.	Input Water Pressure (Max.)**	0.3 to 3 kg/cm <sup>2</sup>
2.	Input Iron (Max.)	0.3 mg/L
3.	Chlorine Content (Max.)	0.2 mg/L
4.	Input Water Turbidity (Max.)	5 NTU
5.	Total Dissolved Solids (TDS)	Up to 2,000 mg/L**
6.	Water Temperature Range	10°C to 40°C
7.	Total Hardness	600 mg/L

\*Technical Specifications are subject to change without prior notice.

Note: The performance data presented in the table is applicable under standard laboratory conditions#. Actual performance may vary depending on the input water quality, water pressure and condition of filters. Input water quality/pressure/TDS are important determinants of recovery rate and rejection.

**Warranty void if product not installed as per recommendations.**

\*\*If the input water pressure is more than 3 kg/cm<sup>2</sup>, installation of a PRV (Pressure Reducing Valve) is mandatory. If the input water pressure is less than 0.3 kg/cm<sup>2</sup>, installation of a booster pump is recommended.

\*\*If the input water TDS is more than 1000 ppm (mg/L) or input water hardness is more than 300 ppm (mg/L), use of a Membrane life enhancer is recommended. These accessories are available at an extra cost.

**#Standard Test Conditions:**

Feed Water Quality: TDS Max: 1000 mg/L with NaCl.

Pressure: 1 kg/cm<sup>2</sup>, Turbidity: 1 NTU (Max.), Temperature: 25°C, Chlorine: below 0.2 mg/L, Iron: below 0.3 mg/L

Life: 6000# Litres. Pressure on membrane: 75 psi & Product recovery @ 25%

Parameters	LED Indication	Remarks
Power	All LEDs 	Red, Green, and Blue will glow one after other for 1 sec. Blue LED will be Solid if Power is Available.
Purification Process	Power 	Blue LED will be solid.
	Service 	Red LED will be OFF
	Tank Full 	Green LED Will blink at 0.5 sec rate for 6 secs
Tank Filling Mode	Power 	Blue LED will be solid.
	Service 	Red LED will be OFF
	Tank Full 	Green LED will blink at 0.5 secs rate continuously
Storage (Tank Full)	Power 	Blue LED Will be solid.
	Service 	Red LED will be OFF
	Tank Full 	Green LED will be solid
UV Lamp Error	Power 	Blue LED will be solid
	Service 	Red LED will be solid
	Tank Full 	Green LED will be OFF
SV / PUMP Error	Power 	Blue LED will be solid
	Service 	Red LED will Blink at 0.5 sec Rate
	Tank Full 	Green LED will be OFF
LPS Error (No Input Water)	Power 	Blue LED will blink at 0.25 sec rate
	Service 	Red LED will be OFF.
	Tank Full 	Green LED will be OFF

TDS modulator is located inside the product. As per factory setting, it comes in fully closed mode. TDS level of output water can be increased by slowly loosening the spindle of the TDS modulator (anti-clockwise). Normally a slight quarter turn is enough to increase the TDS of the output water. Rotating the spindle in the clockwise direction closes the TDS modulator and reduces the level of TDS blending. Please note that the TDS blending and its adjustment is dependent upon the level of TDS of input water and on the TDS reduction capacity of the RO membrane. TDS adjustment should be done by the authorised Eureka Forbes technician only.

## Do's and Don'ts

### DO's

- Turn OFF the main switch if you do not plan to use your water purifier for more than 3-4 hours.
- Store water from your water purifier in clean containers. For hygienic reasons, it is preferable not to store water for more than 2 days.
- We recommend routine check-ups of your water purifier at least once in 6 months.
- If your water purifier has not been used for a long time, allow 2-3 glasses of water to flow out before collecting the water for use.

### DON'T's

- DON'T spill water on any panel as this may lead to shock.
- DON'T use detergents, soap or wet cloth to clean the external parts. Use dry and soft cloth to clean the front cover.
- DON'T store water from your water purifier in matkas and candle filters, as the water can get re-contaminated.
- DON'T connect ordinary pipes or tubing to the outlet spout to collect water from your water purifier.
- DON'T use an extension box for power connection.
- DON'T open the unit, when it is functioning.
- DON'T cover the product with plastic or cloth. Putting a cover on the product may cause damage to the product.

## CLEANING AND DISINFECTION OF WATER STORAGE TANK

Note: Storage tank of this product must be periodically (at least once in every 30 days) cleaned by a disinfectant. Disinfection Tablets may be purchased from the company authorised Service Centre. Please follow the disinfection process strictly as per the instructions as provided in this User Manual.

1. Drain the tank completely.
2. Switch OFF the water purifier from the main power supply.
3. Open the top cover, wipe the inside of the tank with a dry, clean soft cloth.
4. Keep the top cover in place.
5. Switch the power supply ON.
6. Let the storage tank get filled and then drop one Disinfection Tablet\* into the tank.  
Caution: Keep the Disinfection Tablets out of the reach of children. Do not eat/consume the tablet.
7. Keep the top cover in place and leave the unit for 30 minutes.
8. After 30 minutes, open the tap and discard this and the first filling water completely.  
Caution: Do not drink this water.
9. Now your unit is ready to use. In case you notice any medicinal taste/smell, discard the tank of water fully & let it refill again.
10. Please ensure that this disinfection process is carried out by the authorised installation person/service technician during first installation and in every subsequent mandatory servicing of the product.

\*Available with Eureka Forbes Service Technician

## TIPS FOR SAFETY AND MAINTENANCE OF YOUR SURE FROM AQUAGUARD®

- Read attentively and understand the purifier and its functions, before use.
- Installation and service has to be conducted by authorised person from Eureka Forbes Limited only.
- In case of any damage or incorrect functioning, immediately contact an authorised service centre of Eureka Forbes Limited.
- Water from waste water tube is not suitable for drinking. You can use that water for gardening or to clean floors (For applicable models only).
- Water storage tank must be periodically (at least once in every 30 days) cleaned using a disinfectant.
- Drain the water from the tank if it hasn't been used for over 48 hours.
- Ensure that the flow restrictor is checked and replaced (if required), by the authorised service technician during the mandatory service or in-service call (For applicable models only).
- Ensure that the replacement of the consumable cartridges is done by a trained Eureka Forbes technician after approximately 6,000 litres of water usage.
- Ensure that the filter cartridges and spares used during service/replacement, are genuine and from EFL only.

Refer the list of cartridges as per the product flow diagram

Consumable Components	Average Service Life
i-Filter™ Cartridge	6,000# litres
Chemi Block	6,000# litres
UF Cartridge	6,000# litres
UV Lamp (11W)	8,000 burning hours*
UV Lamp (4W)	5,000 burning hours*
RO Membrane	6,000# litres
Post Carbon Cartridge	6,000# litres

Note: Please refer Standard Test Conditions# for filter life.

\*As per manufacturer's spec.

Problems	Checkpoints	Solutions
Water tastes bad	1. Is the tank clean? 2. Have you kept the purified water in the tank for too long? 3. Is it time to change the filter?	Clean the storage tank. Dispose of water and clean the tank. Call an authorised Eureka Forbes Service Technician.
Less water has been purified	1. Is the tap water valve closed? 2. Is the tap water pressure too low? 3. Filters may be clogged or damaged	Open the tap water valve. If so, the amount of purified water will be reduced. Call an authorised Eureka Forbes Service Technician.
Water doesn't flow into the storage tank	1. Is there water available in the overhead tank? 2. Is the main water supply tap closed? 3. Not sure what is wrong?	Ensure the overhead tank is filled with water. Ensure the tap is open. Call an authorised Eureka Forbes Service Technician.
Water is leaking	1. Is water coming out of the top of the purifier?	Close the tap water valve, unplug the power cord and call an authorised Eureka Forbes Service Technician.

## WARRANTY TERMS & CONDITIONS

- The Products are warranted against manufacturing defects for a period of twelve (12) months from the date of original purchase.
- The Customer will notify the Company in writing promptly of any defects noticed and give the Company or its authorized agent adequate opportunity to inspect test and remedy them for which the Customer will deposit the goods at its own expense, if so, required by the Company with the Company's Office/Service Centre along with the original invoice in the city where they are sold.
- The Inspection and Test Report of the company's office/service centre will be final and binding under the warranty for determining defects, repairs / alterations required or carried out or certifying work of the goods thereafter.
- Aquaguard® may require initial setting, post-installation, depending on varying water conditions and power supply. In case of any service requirement, post-installation, please contact the company's service centre.
- The company or its authorized agent will be entitled to retain any defective part replaced under the warranty.
- Notwithstanding anything to the contrary contained or implied by this warranty:
  - The company's liability under this warranty shall be limited to the first sale of the goods by the company to the customer and will not apply or extend to any secondary sale of goods by the customer.
  - The company's liability under this warranty shall be limited only to defects in the goods which occur under the conditions of normal operation of the goods and their proper and prescribed use. The warranty does not cover or extend to defects which are determined by the company or its authorized agents as occurring or resulting from or attributable to negligence, abuse, misuse, faulty care, operation or maintenance or repairs, alterations to the goods or any part thereof by others or the use of the goods on electrical supply for which they are not designed, or damage caused by lightening or other electrical disturbances or interruptions, dismantling or re-installation at a different location.
  - The company's liability under this warranty shall remain valid only if the goods are duly installed by the company or its authorized agency at the location specified in the invoice and such installation is undertaken by the company or its authorized agent or franchisee.
  - Consumable items mentioned in the consumables table are subject to normal wear and tear are not covered by this warranty. Please refer model specific components given in the user manual under the table 'consumable cartridges'.
  - Reverse Osmosis Membrane warranty is for a period of 1 year (or) 6,000 litres (whichever is earlier) from the date of installation, on the condition that the input water is as per the standard test conditions for RO variants (provided in the section 'Technical specifications table'), mentioned in the user manual. If the RO membrane gets clogged within warranty period, it will be cleaned/repared/replaced free of charge as deemed fit by the company authorized service person/centre after inspection. (At applicable for RO models only.)
  - The customer will have no claim against the company, its employees and its authorized agents or franchisees under or pursuant to this warranty in respect of death or injury to the customer or any other person or loss or damage to any property caused by or due to equipment failure, breakdown or accident, fire or operation or utilization of the goods otherwise than in accordance with the user manual or by due to any other cause or circumstances beyond the control of the company.
  - The company's liability, under this warranty, shall in no event and under no circumstances exceed the price paid by the customer to the company for the goods stated in the invoice.



# WARRANTY TERMS & CONDITIONS

## General

For the purpose of this warranty, the following expressions shall have the following meanings respectively:

1. The 'Goods' shall mean the goods described in the Order Form.
2. The 'Customer' shall mean the original purchaser of goods from the company.
3. The 'Company' shall mean EUREKA FORBES LIMITED.
4. Aquaguard<sup>®</sup> means and includes Aquaguard<sup>®</sup>, Aquaguard<sup>®</sup> Select and Sure from Aquaguard<sup>®</sup>.
5. 'General Terms & Conditions' shall mean the terms and conditions agreed upon by the customer and the company printed on the Order Form.
6. 'Invoice' shall mean the invoice issued by the company to the customer describing the goods and indicating, inter alia, the total purchase price thereof and name of the customer.
7. 'User Manual' shall mean the instructions for Installation, use and maintenance provided through QR code along with Product supplied by the company.
8. EFL reserves the right, in its absolute discretion, to change, alter or discontinue and alter the terms and conditions from time to time without any prior notice.
9. Any disputes are subject to Mumbai Jurisdiction only.

## Post-warranty

1. The customer may be offered a yearly Service Contract at the prevailing company rates and terms.
2. In case the customer does not wish to enter the Service Contract, he has the option of calling the company's service centre having his Aquaguard<sup>®</sup> services on an actual basis, i.e., by paying the labour cost and spares needed to attend to that service/complaint call at the prevailing company rates. Such service will be rendered by the company in towns/places where the company has its service centres.
3. If during such servicing it is necessary for the company to replace or repair defective components or parts, the customer shall be required to pay for the same as per the company's prevailing price list.
4. Eureka Forbes limited reserves the right to offer annual maintenance contract/ensure availability of spares only up to 7 years from the date of invoice.

\*Conditions apply.



Backed by over 35 years experience



Manufactured at ISO 9001 & 14001 Certified manufacturing facilities

**CUSTOMER RESPONSE CENTRES**

**Service Number**

Should you have any future questions/queries, visit us at [www.eurekaforbes.com](http://www.eurekaforbes.com) or for any assistance you can be rest assured that we are just a call away



AGUM\_Col\_V1



**Environment Protection:**

'PROTECTION' has always been our motto and guiding principle. We care for the environment. We urge you to recycle the packaging material or take it to the nearest recycling facility rather than disposing it off with the rest of your waste. Your product has been designed to work for many years, however, should you wish to upgrade or replace your old product, remember to help protect the environment by disposing it off at your local e-waste disposal centre. Should you have any queries, the nearest authorised, centre of Eureka Forbes will be able to guide you. Allow us to become your environmental partner; together we can make the world a cleaner place.

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